

| <b>REPORT REFERENCE NO.</b> | <b>CSC/24/10</b>  |             |                   |             |                   |            |        |       |       |            |       |       |       |
|-----------------------------|---|-------------|-------------------|-------------|-------------------|------------|--------|-------|-------|------------|-------|-------|-------|
| <b>MEETING</b>              | <b>COMMUNITY SAFETY COMMITTEE</b>   |             |                   |             |                   |            |        |       |       |            |       |       |       |
| <b>DATE OF MEETING</b>      | <b>4 SEPTEMBER 2024</b>   |             |                   |             |                   |            |        |       |       |            |       |       |       |
| <b>SUBJECT OF REPORT</b>    | <b>STRATEGIC PRIORITY 1 AND 2 PERFORMANCE MEASURES: QUARTER 1 – 2024-25</b>   |             |                   |             |                   |            |        |       |       |            |       |       |       |
| <b>LEAD OFFICER</b>         | <b>ASSISTANT CHIEF FIRE OFFICER – SERVICE DELIVERY</b>  |             |                   |             |                   |            |        |       |       |            |       |       |       |
| <b>RECOMMENDATIONS</b>      | <p>(a). <i>That the Committee requests reports on areas of performance in relation to agreed strategic objectives; and</i></p> <p>(b). <i>That, subject to (a) above, the report be noted</i></p>   |             |                   |             |                   |            |        |       |       |            |       |       |       |
| <b>EXECUTIVE SUMMARY</b>    | <p>Appendix A of this report presents the Quarter 1 of 2024-25 Key Performance Indicator (KPI) report for Strategic Priorities 1 and 2.</p> <p>Unless otherwise stated, the performance status of our KPIs is based on the following criteria:</p> <p><b><u>Succeeding</u></b>: the KPI is achieving its target.</p> <p><b><u>Near target</u></b>: the KPI is less than 10% away from achieving its target.</p> <p><b><u>Needs improvement</u></b>: the KPI is at least 10% away from achieving its target.</p> <p><b>Performance overview: top level</b></p> <p>Table 1: performance status overview 2023/24 - Quarter 4</p> <table border="1"> <thead> <tr> <th></th> <th>Succeeding</th> <th>Near target</th> <th>Needs improvement</th> </tr> </thead> <tbody> <tr> <td>Priority 1</td> <td>14 (-)</td> <td>4 (-)</td> <td>2 (-)</td> </tr> <tr> <td>Priority 2</td> <td>1 (-)</td> <td>5 (-)</td> <td>2 (-)</td> </tr> </tbody> </table> <p>The KPIs with a status of “needs improvement” are:</p> <ul style="list-style-type: none"> <li>• KPI 1.4. Number of home fire safety visits completed</li> <li>• KPI 1.10. Number of fire safety checks completed</li> <li>• KPI 2.2. Percentage of level four operational risk sites in date for revalidation</li> <li>• KPI 2.8. Percentage availability of risk dependant pumping appliances</li> </ul> <p>All have been subject to review, with exception reports included as indicated. Where required, action plans have been developed to bring performance back on track.</p> |             | Succeeding        | Near target | Needs improvement | Priority 1 | 14 (-) | 4 (-) | 2 (-) | Priority 2 | 1 (-) | 5 (-) | 2 (-) |
|                             | Succeeding  | Near target | Needs improvement |             |                   |            |        |       |       |            |       |       |       |
| Priority 1                  | 14 (-)  | 4 (-)       | 2 (-)             |             |                   |            |        |       |       |            |       |       |       |
| Priority 2                  | 1 (-)   | 5 (-)       | 2 (-)             |             |                   |            |        |       |       |            |       |       |       |

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| <b>RESOURCE IMPLICATIONS</b>                | Existing budget and staffing is sufficient to deliver the required improvements |
| <b>EQUALITY RISKS AND BENEFITS ANALYSIS</b> | N/A   |
| <b>APPENDICES</b>                           | A. Community Safety Committee 2024-25 quarter one performance report            |
| <b>BACKGROUND PAPERS</b>                    | DSFRA/21/9 Strategic Policy Objectives 2021-22                                  |