

REPORT REFERENCE NO.	DSFRA/24/15
MEETING	DEVON & SOMERSET FIRE & RESCUE AUTHORITY (Extraordinary Meeting)
DATE OF MEETING	25 MARCH 2024
SUBJECT OF REPORT	DEVON & SOMERSET FIRE & RESCUE AUTHORITY PERFORMANCE REPORT: 2023*24 QUARTER THREE
LEAD OFFICER	Maria Phillips, Assistant Director, Corporate Services
RECOMMENDATIONS	<p>(a). That the Authority considers the areas of performance in exception in relation to agreed strategic objectives and requests its committees to investigate further as appropriate; and</p> <p>(b). That, subject to (a) above, the report be noted</p>
EXECUTIVE SUMMARY	<p>The Service regularly updates the Fire & Rescue Authority on performance in detail through quarterly reports to each of its committees allowing for a high level of scrutiny.</p> <p>The Authority’s external auditor, Grant Thornton, set out an improvement recommendation within its Annual Audit report 2022-23:</p> <p>“we recommend that a summary performance report, similar to the one taken to the Executive Board or of its Senior Leadership Team, is taken to each Authority meeting so that the Authority has full oversight of key performance and financial issues”.</p> <p>The Executive Board has committed to providing the Authority with an overview of performance in accordance with the external auditors recommendation above to ensure there is sufficient visibility of the effectiveness of the Service.</p> <p>The report covers the period up to the end of quarter three of the 2023-24 financial year and focuses on a selection of key performance indicators (KPIs) which are aligned to our four Strategic priorities:</p> <p>Performance is measured against the following indicators:</p> <ul style="list-style-type: none"> • Succeeding; • Near target; and • Requires improvement. <p>Where a KPI has a status of “requires improvement” an exception report is included which provides more detailed analysis and any actions that are being undertaken to support improved performance.</p>

	<p>Any actions that are reported will be included in appendix A of the performance report with updates provided until the action is concluded.</p> <p>Table one below is a summary of the current status of KPIs by each priority for 2023/24 Quarter 3 (with change from previous report):</p> <table border="1" data-bbox="549 448 1497 887"> <thead> <tr> <th data-bbox="549 448 769 604"></th> <th data-bbox="769 448 1023 604">Succeeding (ü)</th> <th data-bbox="1023 448 1235 604">Near target (Ÿ)</th> <th data-bbox="1235 448 1497 604">Requires improvement (û)</th> </tr> </thead> <tbody> <tr> <td data-bbox="549 604 769 674">Priority 1</td> <td data-bbox="769 604 1023 674">10 (-1)</td> <td data-bbox="1023 604 1235 674">5 (0)</td> <td data-bbox="1235 604 1497 674">4 (+1)</td> </tr> <tr> <td data-bbox="549 674 769 743">Priority 2</td> <td data-bbox="769 674 1023 743">6 (-1)</td> <td data-bbox="1023 674 1235 743">7 (+1)</td> <td data-bbox="1235 674 1497 743">1 (0)</td> </tr> <tr> <td data-bbox="549 743 769 813">Priority 3</td> <td data-bbox="769 743 1023 813">2 (-)</td> <td data-bbox="1023 743 1235 813">10 (-)</td> <td data-bbox="1235 743 1497 813">2 (-)</td> </tr> <tr> <td data-bbox="549 813 769 887">Priority 4</td> <td data-bbox="769 813 1023 887">6 (-)</td> <td data-bbox="1023 813 1235 887">0 (-)</td> <td data-bbox="1235 813 1497 887">0 (-)</td> </tr> </tbody> </table> <p>Eight of the 53 KPIs have a status of “requires improvement”. All have been subject to review, with exception reports included as appropriate as set out in more detail within the Appendix attached.</p>		Succeeding (ü)	Near target (Ÿ)	Requires improvement (û)	Priority 1	10 (-1)	5 (0)	4 (+1)	Priority 2	6 (-1)	7 (+1)	1 (0)	Priority 3	2 (-)	10 (-)	2 (-)	Priority 4	6 (-)	0 (-)	0 (-)
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Priority 4	6 (-)	0 (-)	0 (-)																		
RESOURCE IMPLICATIONS	Existing budget and staffing are sufficient to deliver required improvements.																				
EQUALITY RISKS AND BENEFITS ANALYSIS (ERBA)	N/A																				
APPENDICES	A. Fire Authority Performance Report: 2023-24 Quarter Three																				
LIST OF BACKGROUND PAPERS	<p>Community Safety Committee: Strategic Priority 1 and 2 Performance Measures: Quarter 3 2023/24</p> <p>People Committee: Performance Monitoring Report 2023-24: Quarter 3</p> <p>Resources Committee: Financial Performance Report 2023-24: Quarter 3</p>																				